

# Introduction to soft outcomes and distance travelled

*A one-day course facilitated by  
Children in Wales*

This course is relevant for managers and practitioners who want to demonstrate that their intervention has really made a difference to the people they are supporting. Budgets are under pressure and all organisations need to consider economy and efficiency, but it is important to keep focus on the effectiveness of services. The course will look at the importance of measuring the soft outcomes that your intervention has achieved for the people you work with.

## About the Trainer

**Claire Sharp** is currently the Training Officer at Children in Wales and has worked with children and young people for over 20 years in both the voluntary and statutory sector. Working for many years in the field of domestic abuse Claire worked directly to support children and young people in refuges and in the community, before moving on to manage Children's Services at Welsh Women's Aid. Claire has an ongoing interest in encouraging education and learning in its broadest sense having worked both as a primary teacher and in the supervision and assessment of student social workers in child and family teams. Claire now trains practitioners from a variety of services on a wide range of issues, including child protection and children's rights. She is currently studying in her final year for a Masters in Interprofessional Studies.



The course will include

- An understanding of monitoring and evaluation definitions
- How to develop and implement an effective monitoring system
- An opportunity to consider what soft outcomes are relevant for your setting
- Identifying what indicators of outcomes you need to monitor
- Exploring a range of tools for measuring outcomes
- Reviewing progress to assess distance travelled

## Date, Time & Location

21 April 2010, Neath  
14 September 2010, Rhyl

## Cost

Members: £80

Non member: £100

To book a place, please complete the booking form overleaf:

**Fax** to 029 2034 3134

**Post** to: Children in Wales,  
25 Windsor Place, Cardiff CF10 3BZ

Booking forms can also be downloaded from  
[www.childreninwales.org.uk](http://www.childreninwales.org.uk)

*Places are limited so please book in advance. To avoid disappointment on the day, please ensure that you have received confirmation of your place before setting out for the venue.*



# Cyflwyniad i ganlyniadau meddal a'r pellter a deithiwyd

*Cwrs un-dydd a hwylusir gan Plant yng Nghymru*

Mae'r cwrs hwn yn berthnasol i reolwyr ac ymarferwyr sydd eisiau dangos fod eu hymyriad wirioneddol wedi gwneud gwahaniaeth i'r bobl y maent yn eu cefnogi. Mae cyllidebau dan bwysau ac mae angen i bob sefydliad ystyried bod yn ddarbodus ac effeithiol, ond mae'n bwysig cadw ffocws ar effeithlonrwydd gwasanaethau. Bydd y cwrs yma'n edrych ar bwysigrwydd mesur y canlyniadau meddal a sicrhodd eich ymyriad i'r bobl yr ydych yn gweithio gyda hwy.

Bydd y cwrs yn cynnwys:

- Dealltwriaeth o ddiffiniadau monitro a gwerthuso
- Sut i ddatblygu a gweithredu system fonitro effeithiol
- Cyfle i ystyried pa ganlyniadau meddal sy'n berthnasol ar gyfer eich gosodiad
- Dynodi pa ddangosyddion canlyniadau sydd angen i chi eu monitro
- Ymchwilio amrywiaeth o ddulliau o fesur canlyniadau
- Adolygu cynnydd i asesu'r pellter a deithiwyd

## Ynglyn a'r Hyfforddwr

**Claire Sharp** yw Swyddog Hyfforddiant Plant yng Nghymru ac y wedi gweithio gyda phlant a phobl ifanc am dros ugain mlynedd yn y sector gwirfoddol a'r sector statudol. Gan weithio am flynyddoedd lawer mewn maes cam-drin yn y cartref, mae Claire wedi gweithio'n uniongyrchol i gefnogi plant a phobl ifanc mewn llochesi ac yn y gymuned, cyn symud ymlaen i reoli Gwasanaethau Plant yn Cymorth i Fenywod Cymru. Mae gan Claire ddiddordeb parhaol mewn annog addysg a dysgu yn ei ystyr ehangaf ar ôl gweithio fel athrawes ysgol gynradd a goruchwylio ac asesu myfyrwyr gwaith cymdeithasol mewn timau plant a theulu. Mae Claire yn awr yn hyfforddi ymarferwyr o amrywiaeth o wasanaethau ar ystod eang o faterion, yn cynnwys amddiffyn plant a hawliau plant. Mae wrthi yn ei blwyddyn ariannol yn astudio am radd Meistr mewn Astudiaethau Rhyngbroffesiynol.

## Dyddiad, Amser & Lleoliad

21 Ebrill 2010, Castell Nedd  
14 Medi 2010, Y Rhyl

## Costau

Aelodau: £80  
Y Sawl Nad Ydynt yn Aelodau: £100

I neilltuo lle, cwblhewch y ffurflen archebu sydd dros y ddalen, os gwelwch yn dda:

**Ffacsïwch i:** 029 2034 3134  
**neu postiwch at:** Plant yng Nghymru,  
25 Plas Windsor, Caerdydd CF10 3BZ

Fe ellir hefyd lawrlwytho ffurflenni archebu oddi ar [www.plantynghymru.org.uk](http://www.plantynghymru.org.uk)

*Y mae lleoedd yn gyfyngedig, ac felly a fyddochystal â neilltuo lle o flaen llaw. Er mwyn osgoi siomiant ar y diwrnod, sicrhewch, os gwelwch yn dda, eich bod wedi derbyn cadarnhad o'ch lle cyn cychwyn am y man cyfarfod*



## BOOKING FORM

Please complete and return the form below to:

Children in Wales, 25 Windsor Place,  
Cardiff CF10 3BZ

Tel: 029 2034 2434 Fax: 029 2034 3134

E-mail: [bookings@childreninwales.org.uk](mailto:bookings@childreninwales.org.uk)

## FFURFLEN ARCHEBU

Cwblhewch y ffurflen a dychwelwch i:

Plant yng Nghymru, 25 Plas Windsor,  
Caerdydd CF10 3BZ

Ffôn: 029 2034 2434 Ffacs: 029 2034 3134

E-bost: [bookings@childreninwales.org.uk](mailto:bookings@childreninwales.org.uk)

CONFERENCE/EVENT CYNHADLEDD/DIGWYDDIAD	DATE & TIME DYDDIAD & AMSER	LOCATION LLEOLIAD

### PERSONAL DETAILS/MANYLION PERSONOL

Title <i>Teitl</i>	First Name <i>Enw Cyntaf</i>	Surname <i>Cyfenw</i>
Position <i>Safle</i>	Organisation <i>Mudiad</i>	
Address <i>Cyfeirad</i>		
Town <i>Tref</i>	County <i>Sir</i>	Postcode <i>Côd Post</i>
Telephone <i>Ffôn</i>	Email <i>E-bost</i>	
Dietary requirements e.g. vegetarian, gluten free? <i>Gofynion diet, ee, llysieuol, di-gluten?</i>	Access requirements, eg, wheelchair access? <i>Gofynion mynediad, ee, mynediad cadair olwyn?</i>	Communication requirements, eg, induction loop, interpreter etc? <i>Gofynion cyfathrebu, ee, cylch clywed, dehonglydd ac ati?</i>
If part of the event were to be spoken through the medium of Welsh, would you require translation equipment? <i>Pe cynhelid rhan o'r digwyddiad drwy gyfrwng y Gymraeg, a fydddech angen offer cyfieithu?</i>		
Please tick if you do not wish to receive information about future Children in Wales' events		
<i>A fydddech cystal â thicio os nad ydych yn dymuno derbyn gwybodaeth am ddigwyddiadau gan Plant yng Nghymru yn y dyfodol</i>		
<i>I request permission/give consent* to use photographs of me if taken at the conference/event (please delete as necessary)</i>		
<i>Yr wyf/yr wyf ddim yn rhoi cydsyniad i ddefnyddio ffotograffau ohonof os tynnir hwynt yn y gynhadledd/digwyddiad (dilêwch fel y bo'r angen, os gwelwch yn dda)</i>		

### FEES & PAYMENT/COSTAU A THALIADAU

I enclose a cheque for <i>Amgaeir sic am</i>	£	made payable to Children in Wales <i>taladwy i Plant yng Nghymru</i>	Children in Wales Membership No: <i>Rhif Aelodaeth Plant yng Nghymru-</i>
I wish to be invoiced for <i>Hoffwn gael anfoneb am</i>	places <i>lle</i>	Purchase Order Number <i>Rhif Archeb Brynu</i>	
Invoice to be sent to the following address (if different from above): <b>Cyfeiriad i anfon yr anfoneb (os yn wahaniaeth i'r uchod):</b>			
Title <i>Teitl</i>	First Name <i>Enw Cyntaf</i>	Surname <i>Cyfenw</i>	
Position <i>Safle</i>	Organisation <i>Mudiad</i>		
Address <i>Cyfeiriad</i>			
Town <i>Tref</i>	County <i>Sir</i>	Postcode <i>Côd Post</i>	
Telephone <i>Ffôn</i>	Email <i>E-bost</i>		

**Places are limited so please book in advance. To avoid disappointment on the day, please ensure that you have received confirmation of your place before setting out for the venue.**

#### CANCELLATIONS:

Cancellations received three weeks before the date of the event will be refunded in full, less a £10 administration fee. No refunds can be made after this date, although substitutions can be made. Children in Wales reserves the right to alter event programmes at any time.

**Y mae lleoedd yn gyfyngedig, ac felly a fydddech cystal â neilltuo lle o flaen llaw.**

**Er mwyn osgoi siomiant ar y diwrnod, sicrhewch, os gwelwch yn dda, eich bod wedi derbyn cadarnhad o'ch lle cyn cychwyn am y man cyfarfod.**

#### AD-DALIADAU:

**Ad-delir archebion a ganslir a dderbynnir dair wythnos cyn dyddiad y digwyddiad llai £10 tâl prosesu. Ni fedrir gwneud unrhyw ad-daliad ar ôl y dyddiad hwn, er y meddir anfon dirprwyon. Mae Plant yng Nghymru yn cadw'r hawl i newid rhaglenni digwyddiad ar unrhyw amser.**